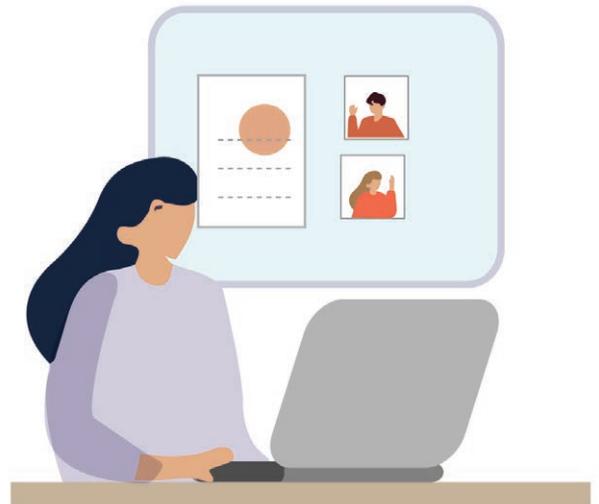


Good design is adaptable.

So are we.



FMSA Architecture | COVID-19 Response

Good design is adaptable, as are our business practices. In these unprecedented times, FMSA Architecture want to assure our clients, suppliers and consultants that we are doing our part to protect our communities and maintain 100% continuity of service.

FMSA Architecture is actively monitoring and assessing risk during the Coronavirus pandemic and reviewing protocols daily. Planning for and adapting to change is best practice in architecture, and we will continue to monitor and respond to official recommendations from the [Australian Government](#), the [Victorian Government](#), and the [World Health Organisation](#) to ensure we are making the best decisions for our team, and the wider community.

In line with the Victorian Government restrictions announced on 27th May 2021, our office will be closed for the duration of the Circuit Breaker Lockdown period.

We have implemented a number of important adjustments to our operational practices to support the continuity and quality of our services, and the safety of our community during Lockdown including:

Supporting remote working systems.

- Remote working processes allow all staff members to continue their role. This includes practice and IT support, and secure access to our server, email, and software as they would if working in the office.
- Use of video and teleconferencing technology in place of attending or hosting in person meetings or interactions.

Maintaining communication standards.

- Establishing digital team communication platforms to allow all staff to collaborate across the practice.
- Providing regular updates to staff and networks about current health recommendations and business practices.
- Providing off site contact details to clients, and transferring calls received to the office phone line.

No industry is immune to the impacts of the COVID-19. While FMSA has embraced the opportunity for change in this new operational environment, we continue to learn and refine our systems to support business continuity and our quality of service. Our team are committed to continuing to learn, research and adapt in the future in response to the changing operational conditions.

FMSA Architecture will continue to respond to this situation with our priority being the wellbeing of all, whilst meeting our commitments to our clients, consultants and staff.